

VIVALDI Adult Social Care Engagement Collective (ASCEC) Meeting 16 – 8th April 2025

Meeting available to listen again [please visit the website](#)

Attending:	Zoe Fry	-	Director, The Outstanding Society (OS) and leading on the Vivaldi 'Engagement Workstream'
	Graeme Childe	-	UKHSA Representative
	Mike Slator	-	Project Support Specialist for The OS and Pharmacist
	Francesco Santino Palma	-	Relative through Use MY Data
	Katie Thorn	-	Digital Care Hub, Project Lead
	Kate Meacock	-	Founding member of the campaign group Rights for Residents and had mum in a care home
	Maria Krutikov	-	UCL, Infectious Diseases Doctor & Clinical Researcher working on VIVALDI from the start
	Sarah Bolas	-	CNM shire Oaks Court, Exemplar Health care group
	Liz Jones		National Care Forum, Policy Director
	Lianne Ford	-	Head of Nursing, Exemplar Health Care
	Lucy Knight	-	VIVALDI Social Care Programme Coordinator, the OS
	Sharon Normington	-	CNM Ribble View, Exemplar Health care group
	Elisa Burga	-	UCL, Qualitative Researcher, VIVALDI
	Nicola Turner	-	The Close care Home, Relative
	Louise Keane	-	Co-chair London social care nursing advisory council
	Katherine Swainston	-	Exemplar
	Lauren Hague	-	Care England, Senior Policy Officer
	Victoria hall	-	Consultant Epidemiologist, UKHSA
	Samantha Meade	-	Exemplar
	Jess Taylor	-	Exemplar
	Anna-Marie Hale	-	Exemplar
	Judy Smith MBE	-	Resident of Wescombe Park care home
Apologies:	Sue Ann Nnamani	-	PWH Nursing Home, General Manager
	Helen Cheney	-	Health Protection Lead
	Rob Hargreaves	-	Skills For Care, Information Service Manager
	Diane Mayhew	-	Rights for Residents, Co-Founder
	Sue Buxton	-	Commercial and Compliance Manager, Majesticare
	Arnoupe Jhass	-	PhD student working with VIVALDI and GP working in West London
	Debbie Leeson-Smith	-	Risedale, Health and Safety Manager Infection Prevention and Control Lead
	Caron Saunders-Crook		Canford Healthcare, Operations Manager

Next Meeting: Tuesday, 13th May 11.00am-12.00pm.

Summary

Action Points and Project Updates

Zoe reviewed existing action items, highlighting the revamp of the project spreadsheet and the addition of an “ongoing” tab. She also provided updates on the Easy Read document, which is nearing completion, and noted that the formation of the Data Access Committee is pending due to Professor Laura Shallcross being on leave.

Provider Updates

Lianne Ford from Exemplar Healthcare shared their recent successful go-live, onboarding 56 care homes in just a few hours using the Nourish digital platform. Mike and Kate commended the effectiveness of Exemplar’s onboarding process and the support provided.

UKHSA Data Update

Graeme discussed issues with the data extract from NHSE and highlighted the need for continued engagement to resolve them. He also shared progress on the dashboard development, which will integrate four key datasets.

Benchmarking

Victoria spoke about the importance of regional benchmarking and the upcoming formation of an expert advisory group to develop recommendations, which will be presented at the next meeting.

Onboarding Progress

Mike and Lucy reported that 30 new providers have recently joined the project, while also explaining reasons for some providers withdrawing. The upcoming Care Show was identified as a valuable opportunity to expand participation.

Grant Application Presentation

Maria presented her WATCH study proposal, focusing on wastewater surveillance for detecting gut pathogens and antimicrobial resistance in care homes. Attendees provided feedback, particularly on enhancing resident involvement.

Upcoming Engagements

Zoe highlighted upcoming presentations at the Care Show (30 April–1 May) and to CQC inspectors in June. The development of a joint CQC mapping document is underway to support providers in evidencing compliance.

Any Other Business

Francesco announced a learning event in Birmingham on 24 April, and Zoe encouraged sharing the details for wider circulation.

Q&A Section

Q: What is causing delays in the data extract from NHSE?

A: Some data inconsistencies and demographic gaps have been identified. UKHSA is working with NHSE to resolve these issues and assess the impact on timelines.

Q: Will the Easy Read document be available to all providers?

A: Yes, once finalised, it will be uploaded to the website and shared with all participating care homes.

Q: How can providers get involved in the WATCH study?

A: Maria encouraged interested providers to get in touch to co-design elements of the study, particularly around resident engagement.

Q: What support is available during onboarding?

A: The team offers ongoing guidance and technical assistance, with tailored support for Nourish, PCS, and Camascope.

Q: How will benchmarking data be shared?

A: A visual dashboard is in development to allow for regional and provider-level comparisons. The benchmarking expert group will help define the methodology.