

VIVALDI Adult Social Care Engagement Collective (ASCEC) Meeting 5 - 9th April 2024

Meeting available to listen again [Please visit the website](#)

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| Attending: | Zoe Fry | - | Director, The Outstanding Society (OS) and leading on the Vivaldi 'Engagement Workstream' |
| | Alex Ball | - | Operations Manager, Stow Healthcare |
| | Asa Johnson | - | National Service Manager for Anchor |
| | Caron Sanders-Crook | - | Operations Manager for Canford Healthcare |
| | Ceri Steele | - | Relative through Use MY Data |
| | Charlotte Lezard | - | Policy and Public Affairs Officer, Care England – representative body for Independent Adult Social Care Providers |
| | Debbie Smith | - | Health and Safety Manager, Infection Prevention and Control Lead, Risedale Estates Care Homes |
| | Diane Mayhew | - | Rights for Residents Campaign Manager |
| | Ellie Vareli | - | Risedale Estates Care Homes |
| | Kate Meacock | - | Founding members of the campaign group Rights for Residents and has mum in a care home |
| | Katie Thorn | - | Project Lead for the National Care Association and Project Manager for Digital Care Hub |
| | Louis Holmes | - | Care England |
| | Mike Slator | - | Project Support Specialist for The OS and Pharmacist |
| | Naomi Bhundia | - | Relative & active supporter of Rights for Residents & Care Rights UK |
| | Nicola Turner | - | Relative of two residents at The Close Care Home |
| | Rob Hargreaves | - | Information Service Manager, Skills for Care |
| | Sue Curnock | - | Daughter of Resident at Sussex Care Home |
| | Victoria Longstaff | - | Head of IPC (Infection Prevention Control) from HC-One |
| | Sonia Pritchard | - | PA, the OS |
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| Apologies: | Laura Shallcross | - | Public Health Doctor by background, working as a Professor at UCL and led the original VIVALDI study |
| | Maria Krutikov | - | Infectious Diseases Doctor and Clinical Researcher working on VIVALDI from the start |
| | Lyz Hawkes | - | Deputy Chief Executive, POHWER |
| | Louise Keane | - | Nurse Educator in North Central London (NCL) in ASC and NCL Social Care Nursing Advisory Council (SCNAC) Chair |

Action Points VIVALDI Adult Social Care Engagement Collective (ASCEC) Meeting 5 – 9th April 2024

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| Jenni (OS) Zoe/Sonia | Finish drafting the Comms Plan. Once comms have gone out, organise a virtual update meeting. It will be useful to share information on how it is working on the ground. | 14 th May 24 TBC |
| All | New Evidence/ Risk Register Spreadsheet with action points from previous meetings will be sent ahead of the next meeting with the agenda. Once received, please take a look and send any feedback or suggestions back to us prior to the next meeting. Once finalised and approved by this group, this spreadsheet will be published on the website for all to see. | 7 th May 24 |
| Laura | Asked at the previous meeting if she could have a research slot at the end of our meetings. Feedback has been positive, so we will arrange this going forward. Depending on how the rest of the meeting has run, it might be that people stay on at the end of the meeting to have a more in-depth discussion. | |
| VIVALDI Team | Training is going well, and the follow-up 'drop-in' session was well attended. There is still a little bit of an issue around the word 'consent' and how we phrase it. It is an 'opt-out' project, so we need to get that right with our providers, who are used to talking about getting people to sign consent forms, and so this is slightly alien! | |
| Providers | Looking for feedback from Providers regarding how we best send updates and information to them to be disseminated to their teams. Any suggestions very welcome as to how to manage this, particularly in large organisations. | ASAP |
| VIVALDI Team | Developing a 'useful documents' resource from providers who are already starting to have conversations with residents and relatives. What is working well, what has not gone so well? What are the obstacles? What are the really good resources that they are using? | Ongoing |
| VIVALDI Team Zoe | Care Home visit taking place tomorrow – Wednesday 10 th April 2024 and another planned for May with the largest not-for-profit organisation that has now joined the pilot. Email details of London Care Home visit to Kate from Rights for Residents so she can hopefully join. | |
| Mike/Nourish/PCS | Nourish 'go live' button is working Mike to meet with PCS (Person Centred Software) and PCS to move forward and finalise their user interface and data linkage. Next step is data linkage with NHS for the data extraction within the project. | Done In progress In progress |
| For information | What is a 'Super User' - this is someone within a home who will set up the system. Someone who has more access rights than everyone else and must administer that part of the programme - the liaison with Nourish – who may not be the VIVALDI Lead. This is what Nourish call them – waiting to see if PCS have the same terminology and process. | |

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| Providers | We are not ready to collect data yet but for the providers that have undergone the training and have received their resources – how long a period should there be in-between that to prepare before going live? Any realistic feedback from providers as to what they think about this would be useful and very appreciated. | ASAP |
| All | Training slides attached for reference. If you would like to join a training session, please let Sonia know (info@vivaldisocialcare.co.uk) and we can book you on to the next available session. | Attached |
| VIVALDI Team | Consider developing training to be 2-part training programme. Possibly first part for the Ops Managers and a second part for the VIVALDI Leads. | |
| VIVALDI Team from Providers | Receiving feedback from the delivered training sessions to allow us to change it up and make it better for care home and residents. | Ongoing |
| Victoria Longstaff | Agreed to feedback on how simple the process was for the Super User to update the system to include the opt out/opt in button on to the system when they have completed the process. | When completed |
| For information | Enrich is an already established funded initiative to promote research in care homes, funded by NIHR. Looking at partnering with them to assist with VIVALDI. For more information you can visit their website: https://enrich.nihr.ac.uk/ | |
| VIVALDI Team | Looking to write a paper on how the training is being received, how homes feel it is going and get some metrics on what that looks like. Working with NIHR and a research fellow from UCL with time dedicated to analysing and looking at the data of how the training is going. Using questionnaires and some focus groups with care homes and residents. | End May 2024 |
| VIVALDI Team | Website: As suggested - working on search optimisation. As suggested - working on putting a brief explanation paragraph at the top of each page of the website for easy understanding. As suggested - Working on the 'Frequently Asked Questions' document. As suggested - Adding in a 'Contact Us' page Prominent feature that we are still looking to onboard providers to the pilot. | All work in progress |
| VIVALDI Team | Would be good to get a testimonial from a resident and a relative who have not opted out as to why they decided to opt in – a picture speaks a thousand words! Sue Curnock a relative of a Summerland's resident on the call is happy to do a video. Alex Ball from Stow Healthcare is confident they have a resident who would be happy to record a video. | ASAP |
| VIVALDI Team | Organising return visits if care homes are happy to have a chat with residents and staff to see how they are getting on. | |

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| | Suggestion that later in the project, create some mock recorded examples of how to discuss VIVALDI with people, families etc. will help services to know what info they may need to share. A lot of services will not need this "hand holding" but it will help other services to know how to cover this. | |
| VIVALDI Team | Easy Reads to be written in May and these will need to be approved by CAG. | May 2024 |
| | Don't forget we will be at the Care Show on Wednesday 24 th and Thursday 25 th April 2024 so please do come and say hello and join the VIVALDI session which is in the Care Keynote Theatre on Thursday 25 th April 2024 at 11:35-12:20. | |

Next Meeting: Tuesday 14th May 2024, 11.00am-12.00pm and then monthly thereafter.

Overview of VIVALDI – [Click here to find out more](#)