

VIVALDI Adult Social Care Engagement Collective (ASCEC) Meeting 3 - 13th February 2024

Meeting available to listen again [here](#)

Attending:	Zoe Fry	-	Director, The Outstanding Society (OS) and leading on the Vivaldi 'Engagement Workstream'
	Mike Slator	-	Project Support Specialist for The OS and Pharmacist
	Asa Johnson	-	National Service Manager for Anchor
	Borscha Azmi	-	Project Manager on the original VIVALDI study, based at UCL working closely with Laura Shallcross
	Caron Sanders-Crook	-	Operations Manager for Canford Healthcare
	Diane Mayhew	-	Rights for Residents Campaign Manager, Care Rights UK
	Francesco Santino Palma	-	Relative through Use MY Data
	Gareth Patefield	-	UKHSA (UK Health Security Agency), VIVALDI Lead
	Jenni Mack	-	Communication & Partnership Lead, The OS
	Kate Meacock	-	Founding members of the campaign group Rights for Residents, volunteers with Jenny at Care Rights UK and has mum in a care home
	Katie Thorn	-	Project Lead for the National Care Association and Project Manager for Digital Care Hub
	Louise Keane	-	Nurse Educator in North Central London (NCL) in ASC and NCL Social Care Nursing Advisory Council (SCNAC) Chair
	Eddy McDowell	-	CEO of Oxfordshire Association of Care Providers and Co-Chair of the Care Association Alliance
	Nicola Turner	-	Relative of two residents at The Close Care Home
	Krisztina Re kai	-	Co-production Collective, UCL
	Rob Hargreaves	-	Information Service Manager, Skills for Care
	Sandra Black	-	Associate Director Safeguarding, Quality & Risk, POHWER Advocacy
	Sue Curnock	-	Daughter of Resident at Sussex Care Home
	Victoria Longstaff	-	Head of IPC from HC-One
	Louis Holmes	-	Care England
	Darren Pitcher	-	
	Sonia Pritchard	-	PA, the OS
Apologies	Charlotte Lezard	-	Policy and Public Affairs Officer, Care England – representative body for Independent Adult Social Care Providers
	Debbie Smith	-	Health and Safety Manager, Infection Prevention and Control Lead, Risedale Estates Care Homes
	Niccola Hutchinson-Pascal	-	Co-production Collective, UCL
	Ceri Steele	-	Relative through Use MY Data
	Naomi Bhundia	-	Relative and active supporter of Rights for Residents and Care Rights UK
	Lyz Hawkes	-	Deputy Chief Executive, POHWER
	Alex Ball	-	Operations Manager at Stow Healthcare

	Laura Shallcross	-	Public Health Doctor by background, working as a Professor at UCL and led the original VIVALDI Study
	Samantha Crawley	-	CEO of Bracebridge Care Group and Director of the OS
	Maria Krutikov	-	Infectious Diseases Doctor and clinical researcher working on VIVALDI from the start.
	John Hudson	-	UKHSA, Policy and Briefing Officer – Product Support
	Lauren Wheeldon	-	UKHSA, VIVALDI Project **** Officer

Action Points VIVALDI Adult Social Care Engagement Collective (ASCEC) Meeting 3 – 13th February 2024

Attached	Updated ToR (Terms of Reference) with all members of the Collective are attached for information.	
All The OS	The new website has gone live. Please click here to take a look at the VIVALDI page. If you have any feedback, comments or suggestions, please do feed them back to Sonia on info@vivaldisocialcare.co.uk Language translator to be added in.	Before next meeting
The OS	Contact homes who are NOT with Nourish or PCS who have registered their interest in the project with and update and will add a second 'Care Home Map' to show the people that are interested in joining.	
All	Updated FAQ's attached. Please have a read through and let us know if you think any of the questions should be adapted or if we have missed any relevant questions. Document will be updated if and when new questions come up.	Ongoing
The OS	We have received a testimonial from one of the care homes, and this will be added to the website along with a recording of one of the residents.	
The OS	Continuing to onboard homes. Currently have 718 Nourish/PCS users across 43 different providers who have signed up with the facility to onboard 1500. Study requires a minimum of 500.	Ongoing
Reminder	We are not relying on consent as the legal basis for sharing data for this project. All residents will be in the data unless they opt out or have opted out – locally or nationally. All approvals can be found on the VIVALDI page in the 'Governance' section.	
The OS	Once this is all set up and working on their systems, to ask Nourish and PCS to come and demonstrate what the process looks like to this group. To then get feedback from people to make sure it is clear enough.	When set up and working

<p>The OS</p> <p>All</p>	<p><u>Training:</u></p> <ul style="list-style-type: none"> • Following first training session (co-produced with Skills for Care, UKHSA, UCL) in January and Care Home visit 2 days after where recap on training was delivered, we are going to implement regular ‘drop in’ sessions for VIVALDI Social Care Leads to virtually come along and ask any questions. Suggestion from Kate Meacock that once Care Homes have completed their training and start to facilitate, families and residents could join the drop-in sessions if required. • Considering starting up a Facebook group for VIVALDI Social Care Leads to break down the formal barriers a little bit and give the Leads a more social interaction space. • Putting together some questions to go out to participants of training, post training, to give us opportunity to gather data and make sure everyone is benefitting from the training and getting out of the training everything they should be – which can be fed back to this group and used to make amendments to future sessions if deemed appropriate. • Further training sessions booked on 26th February, 4th March, 6th March and then monthly from then on. • Training sessions have been recorded so anyone in the group welcome to review the training and give us a user perspective. Please contact us if you would like to receive the recording. 	
<p>All</p> <p>The OS</p> <p>Diane</p> <p>All</p>	<p><u>Project Communications:</u></p> <ul style="list-style-type: none"> • How often do we need to communicate with updates – inviting residents, relatives, people that use the service? • Will develop a draft ‘Communications Plan’ to be sent out and approved by this group. • Diane happy to post and update on to the Care Rights UK Facebook page and engage any feedback. • If anyone has any suggestions on communication, please do get in touch. 	
<p>The OS</p> <p>All</p>	<p><u>Easy Read and Interpretation:</u></p> <ul style="list-style-type: none"> • Developing an easy read document which is in the process and will need to be submitted for ethical approvals. • Also liaising with someone about having a signing interpreter for the animation. • If there are any other ideas for accessible information, please do get in touch so that we can follow up and adapt where possible. 	



	<ul style="list-style-type: none"> • Asked to research a software provided by 'Recite.me' for adaptive facilities on the website. • Also 'Userway' for accessibility tools. 	Demo has been booked
All	Stakeholder Oversight Governance Group (SOGG) Meeting – Everyone from this group is welcome to join. Quarterly meetings and the first one is Monday 19 th February 2024 at 11.00am	Quarterly from Feb24

Next Meeting: Tuesday 12th March 2024, 11.00am-12.00pm and then monthly thereafter.

Overview of VIVALDI – [Click here to find out more](#)